

# Sennheiser Updater – Mass Deployment Installation Guide



## Installation using Company Deployment Server

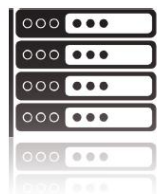
### Sennheiser Updater

Deploy to relevant user groups via any standard deployment tool that uses MSI



1. Download MSI packages for deployment of firmware on [www.sennheiser.com/cco/software/sennheiserUpdater](http://www.sennheiser.com/cco/software/sennheiserUpdater)

#### Company Deploym. Server



MS SCCM, Tivoli, Active Directories,  
Group policies etc.

2. Download MSI files to corporate IT environment



### 1. Download MSI package for deployment

The MSI package for deployment of firmware is downloaded from the Sennheiser homepage: [www.sennheiser.com/cco/software/sennheiserUpdater](http://www.sennheiser.com/cco/software/sennheiserUpdater)

### 2. Deploy Sennheiser Updater

The downloaded MSI package is deployed with the preferred language pack.

Each language pack ".mst" file corresponds to a language used for the installation. If not specified, default language for installation is "English".

Below list shows the corresponding ".mst" files for the available languages:

- **1030.mst:** For Danish language
- **1031.mst:** For German language

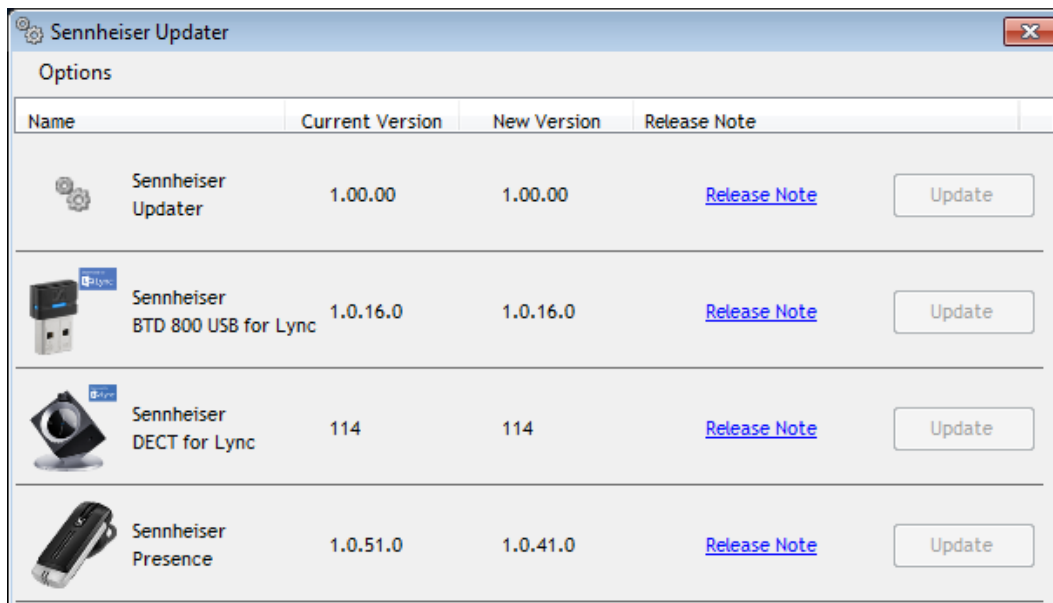
- **1033.mst:** For English language
- **1034.mst:** For Spanish language
- **1036.mst:** For French language
- **1040.mst:** For Italian language
- **1043.mst:** For Dutch language
- **1053.mst:** For Swedish language

### 3. Upgrade of Sennheiser Devices

When the MSI package with the preferred language pack is deployed the Sennheiser Updater will be installed on the end user's PC.

*Note: The end user's PC must be restarted before the installed software will run.*

The Sennheiser Updater updates the Sennheiser devices to the newest firmware version in a fast and easy way and makes sure that the products are up to date when new software is published by Sennheiser.



*Note: Preconditions may vary from device to device and will include one or more of the following:*

- Internet access must be available
- Only one Sennheiser device must be connected to the end user PC
- The Sennheiser headset is placed in the base station (only relevant for wireless headsets with base station).

**Deployment instructions for the Sennheiser Updater Installation:**

Download the installation package ("Sennheiser\_Updater.msi" and \*.mst files) at any local path (eg. *C:\MySoftwares\*)

The below table describes the command required to be entered for installation:

Modes for installation	Command
GUI mode	<code>msiexec.exe /i "&lt;Path of MSI File&gt;"</code> <i>eg. msiexec.exe /i "C:\MySoftwares\Sennheiser_Updater.msi"</i>
GUI mode in a particular language* (TRANSFORMS)	<code>msiexec.exe /i "&lt;Path of MSI File&gt;" TRANSFORMS="&lt;name of mst file for particular language&gt;"</code> <i>eg. msiexec.exe /i "C:\MySoftwares\Sennheiser_Updater.msi" TRANSFORMS="1030.mst"</i> This will install the application in Danish language
Silent mode (/qn)	<code>msiexec.exe /i "&lt;Path of MSI File&gt;" /qn</code> <i>eg. msiexec.exe /i "C:\MySoftwares\Sennheiser_Updater.msi" /qn</i>

\* Each ".mst" file corresponds to a language used for the installation. If not specified, default language for installation is "English". Below list shows the corresponding ".mst" files for the preferred language:

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**Deployment instructions for the Sennheiser Updater Uninstallation:**

Uninstalling Sennheiser Updater	Procedure to follow
Using Control Panel	<ol style="list-style-type: none"><li>1. Go to Control Panel → Add/Remove Programs → Sennheiser Updater.</li><li>2. Right click on it, and select 'Uninstall/Remove' and follow further steps.</li></ol>
Using Command Prompt	<ol style="list-style-type: none"><li>1. Execute the command: <code>msiexec.exe /uninstall "&lt;Path of MSI File&gt;"</code> <i>eg. msiexec.exe /uninstall</i> <i>"C:\MySoftwares\Sennheiser_Updater.msi"</i></li></ol>