Release Notes (GA)

Mitel BusinessCTI Enterprise 8

MBC-E 8.3.5.8676

⋈ Mitel®

Contents

2 ABOUT THIS DOCUMENT

PURPOSE

- o **Mitel BusinessCTI Enterprise 8.x (MBC-E 8.x) combines the CTI and UC application Mitel BusinessCTI with all required components to connect this application to the different Mitel Communication Systems (CSs). This is a Major Release (GA) on the CTI and UC functionality for MiVoice Office 400, MiVoice MX-ONE, MiVoice 5000, and MiVoice Business.**

3 HIGHLIGHTS OF MITEL BUSINESSCTI 8 ENTERPRISE

MITEL BUSINESSCTI 8 ENTERPRISE CLIENT (VPNLESS)

Mitel BusinessCTI means **business communication without compromise**. It combines **all important communication channels in one application** and enables **location and device-independent communication**.

In the **Mitel BusinessCTI Enterprise** expansion stage, the application has a wide range of extension options that integrate internal and external corporate communications into a company's business processes and thereby raise them to a new level. Mitel Business CTI Enterprise is the perfect basis for **modern and flexible workplace & working time models**.

Connect Mitel BusinessCTI for Windows easily via the internet ("VPN-less")

The last two years have seen an exponential growth in **mobile working models**. As a result, many organizations have begun to adopt more flexible endpoint policies and **no longer rely solely on VPN connections** to provide **employees with access to services on the corporate network**. With the next generation of Mitel BusinessCTI Enterprise, it is now possible to use **Mitel BusinessCTI Enterprise for Windows** outside the corporate network via modern web technologies, without the need for a VPN connection.

The function can be activated very easily as a hybrid cloud service via UCConnect*. All connections from outside the company network are then automatically routed to the UCServer via UCConnect, and all STUN and TURN services are provided for real-time communication. For companies with restrictive policies regarding the use of cloud services, it is also possible to put the function into operation in the company's own data center.

ProCall Mobility Services is a requirement

- o

CONVENIENTLY CUSTOMIZE CALL WINDOW VIA WEB EDITOR

Until now, customization of Mitel BusinessCTI EnterpriseMitel BusinessCTI call windows and contact details was only possible with programming knowledge and involved a corresponding amount of effort.
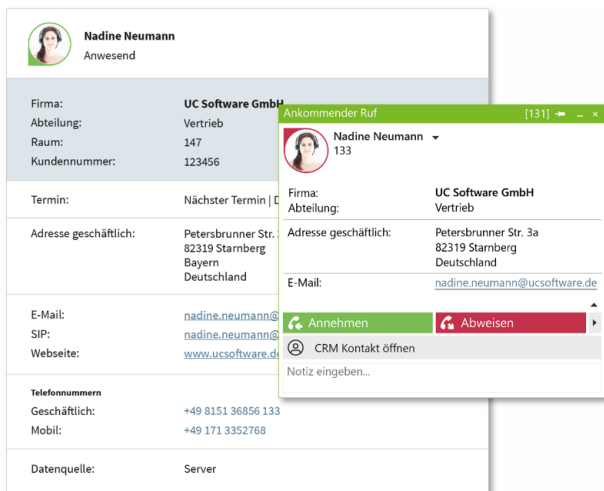
The **contact details and the contact display in the call window** are given a **new appearance**. Mitel BusinessCTI 8 Enterprise also offers the possibility to **individually configure** the contact details or contact display in the call window with little effort. Instead of having to adapt adjustments for the contact details and the contact display in the call window in the XSLT template, this can be done conveniently **via a web page in a specially developed editor**.

USER INTERFACE IMPROVEMENTS

Functionality and usability of a software are requirements for user satisfaction. Following this guiding principle, we have taken on for Mitel BusinessCTI Enterprise to reduce the "visual noise" in the user interfaces to make the software easier to use. Furthermore, nowadays professional users of a software also expect a **modern appearance**.
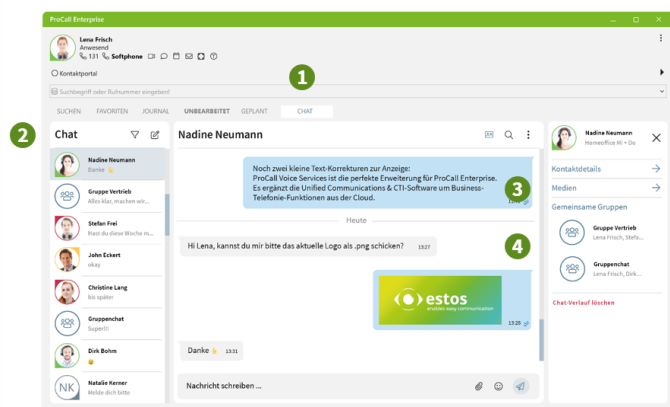
Der neue Tab für Ihren Text-Chat in ProCall 8 Enterprise

1. behalten Sie **alle Chats** im Überblick
2. navigieren Sie schneller zwischen Ihren **Chat-Kontakten**
3. mit der neuen **Medienübersicht** haben Sie alle mit einem Chat-Partner geteilten Dokumente im Blick
4. mit der neuen Anzeige „**Gemeinsame Gruppen**" haben Sie auch Ihre Chat-Gruppen immer im Zugriff

We are continuing the process started with Mitel BusinessCTIl 7 Enterprise with version 8 and have dedicated ourselves to the "Chat" area. The main focus of the revision is to increase the clarity and faster access to essential information. The new Mitel BusinessCTI Chat tab provides a quick overview of all relevant text chat conversations and allows faster navigation between different chat contacts. Access to shared content and media (media overview), as well as handling group chats has also been improved.

MITEL BUSINESSCTI 8 ENTERPRISE SERVICE RELEASE 2

USER INTERFACE IMPROVEMENTS: NEW CHAT EXPERIENCE IN MITEL BUSINESSCTI FOR WINDOWS

We are pleased to announce that our latest version of the chat app has many new features, including:
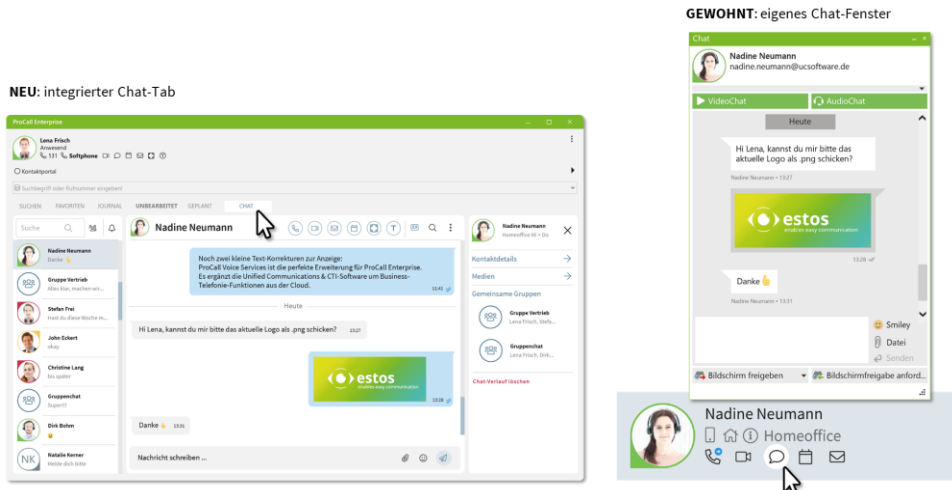
- **Mute chats:** With our new Mute feature, you can mute chats to avoid unwanted notifications and concentrate better.
- **Group chat avatars:** Personalize your group chats with avatars to give each group a unique feel.
- **Notifications Mitel BusinessCTI Client for Windows:** We have added new settings that allow you to show and hide notifications for chats. Also, you can now preview the content in the notification.
- **UI improvements:** We've made the chat experience even better! Our new UI improvements make navigating the app even easier and more intuitive.

We are sure that these new features will help you communicate even better and more productively. We look forward to sharing more exciting updates with you in the future!

SOFTPHONE PICKUP WITHIN THE UCSERVER

From now on, UCServer softphone lines can pick up calls within the UC Server independently of the associated telephone system. This means that the UC Server is responsible for call pickup and feature codes in the telephone system no longer need to be used. This feature can be enabled in the properties of a softphone line group in the UCServer administration and is only available to UCServer softphone lines that want to pick up a call from other UCServer softphone lines.

4 SOFTWARE AND HARDWARE COMPATIBILITY

MITEL BUSINESSCTI ENTERPRISE 8

Software Package	Version
Mitel BusinessCTI Enterprise	8.3.5.8676
Mitel BusinessCTI Analytics Server	3.0.2.4107
TAPI Link for MiVoice Office 400, MiVoice MX-ONE, MiVoice 5000, Mitel 100, MiVoice Business	6.0.16.1090
Mitel MetaDirectory	5.0.22.11850

SYSTEM AND COMMUNICATION SERVER COMPATIBILITY

Communication Server	Version	Middleware	State
MiVoice Office 400	R6.x, R7.x	MTL 6.0.16.1090	GA
MiVoice MX-ONE	6.x, 7.x	MTL 6.0.16.1090	GA
MiVoice 5000	R6.x, R7.x, 8.x	MTL 6.0.16.1090	GA
Mitel 100	R12.x	MTL 6.0.16.1090	GA
MiVoice Business	8.x, 9.x, 10.x	MTL 6.0.16.1090	GA

5 MITEL BUSINESSCTI 8 ENTERPRISE SYSTEM REQUIREMENTS

State of knowledge

October 2023

optimized for 2 to 2500 users

OPERATING SYSTEMS AND DATABASES

UCServer

Supports 64-bit Microsoft Windows systems

Server operating systems	End date for support
Microsoft Windows Server® 2022	13/10/2031
Microsoft Windows Server® 2019	9/1/2029
Microsoft Windows Server® 2016	11/1/2027

.NET Framework 4.8

Please note that a .NET Framework 4.8 must be available to operate the UCServer. This must be installed in advance on older systems < Windows Server 2022. .NET Framework versions and dependencies

Software virtualization

- Microsoft Hyper-V
- VMware Horizon (VDI)

Mitel BusinessCTI Client for Windows

Client/workstation operating systems	End date for support
Microsoft Windows® 11	-

Client/workstation operating systems	End date for support
Microsoft Windows® 10 (from version1903)	14/10/2025

Chat in Mitel BusinessCTI 8 Enterprise for Mitel BusinessCTI Client for Windows

Chat in Mitel BusinessCTI 8 Enterprise

- **Microsoft Edge Browser**
- or **WebView2-runtime (Chromium based)**
  (https://developer.microsoft.com/en-us/microsoft-edge/webview2/#download-section)

Android

Support for 3 years after release (older OS versions may still work, but no support is given).

Operating system	End date for support
Android 14	3 years after release – 8/2026
Android 13	3 years after release – 8/2025
Android 12	3 years after release – 10/2024

iOS

Support of the current and the previous version (older OS versions may possibly still work, but no support is given).

Operating system	End date for support
iOS 17*	3 months after release of iOS18 (expected 12/2025)
iOS 16 *	3 months after release of iOS18 (expected 12/2024)

Operating system	End date for support
iOS 15 [*]	3 months after release of iOS17 (expected 12/2023)

[*] it´s recommends the use of the latest Apple security updates.

macOS

Support of the current and the previous version (older OS versions may possibly still work, but no support is given).

Operating system	End date for support
macOS 14 "Sonoma"	3 months after release of macOS 16 (expected 12/2025)
macOS 13 "Ventura"	3 months after release of macOS 15 (expected 12/2024)
macOS 12 "Monterey"	3 months after release of macOS 14 (expected 12/2023)

DATABASES

UCServer

Database	Editions	End date for support
Microsoft SQL Server 2022 • for Mitel BusinessCTI 8 Enterprise from UCServer Version 8.2.1 on • not released for Mitel BusinessCTI Analytics	Enterprise Standard	11/1/2033
Microsoft SQL Server 2019	Enterprise, Standard	8/1/2030

Database	Editions	End date for support
Microsoft SQL Server 2017	Enterprise, Standard	12/10/2027 https://docs.microsoft.com/en-us/archive/blogs/sqlreleaseservices/announcing-updates-to-the-modern-servicing-model-for-sql-server
Microsoft SQL Server 2016 Service Pack 2	Enterprise, Standard,	14/7/2026
Microsoft SQL Server 2014 Service Pack 3	Enterprise, Standard	9/7/2024
Integrated in Mitel BusinessCTI Enterprise; cannot be used in combination with other applications such as Mitel BusinessCTI Analytics	SQLite	Like Mitel BusinessCTI 8 Enterprise

The use of Microsoft SQL Server Express is outdated

Please see the following article: Limitations when using Microsoft SQL Server Express

Scaling limits

For the selection of the appropriate database connection, the following overview serves as a guide, which has to be defined in addition to the scaling limits of active Mitel BusinessCTI Enterprise users or simultaneous calls (which was applicable earlier):

Up to 250 users	Up to 10,000 users	From 10,000 users
SQL Server Express , SQLite (integrated in Mitel BusinessCTI 8 Enterprise)	SQL Server Standard, 2 Core	SQL Server Enterprise, 4 Core (Minimum)

Multiple UCServer with separate databases, each with a maximum of 2,500 users per UCServer installation.

When selecting the appropriate Microsoft SQL Server Edition, the scale limitations of the databases must be taken into account and the configuration must be made accordingly in Mitel BusinessCTI Enterprise and in the SQL Server. The scale limits of Microsoft SQL Server can be found in the following article Editions and supported features of SQL Server 2019 (15.x). For further planning, the following article can be used as a starting point: Planning an SQL Server Installation.

Notes on the General Data Protection Regulation (GDPR)

Personal data (e.g. journal information) is stored in the database. Please note that this may require authorization under data protection law.

HARDWARE RECOMMENDATION FOR SYSTEM EXPANSION (MINIMUM)

Server

- Active users: 50
- CPU*: 2 Core, 1,9 GHz
- RAM: 8 GB
- Hard disk: 10 GB
- Network: 50 Mbit/s

* Processor needs SSE support

System requirements – detailed instructions for suitable system expansion

The **number of logged-in users, monitored lines and presences and active softphone calls** influence the **hardware requirements for the UCServer** and the **number of media servers**.

Windows client workstation

- CPU: 2 Core, 2 GHz
- RAM: 150 MB
- Hard disk: 300 MB
- Network: 50 Mbit/s

Restrictions for Microsoft Windows® 10 versions

Please refer to our Notes on Microsoft Windows 10 operating system support and version changes.

6 ISSUES RESOLVED

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.3.5.8676

No	Bug fixes and Improvements (Windows)
	Fixed a crash of the UC Media Server in the libgstaudio-1.5-0.dll module.
PROCALL-4626	Fixed a problem on the UCServer that administrative keys in group settings could not be saved if there were a lot of keys.
PROCALL-4738	Fixed a problem with the function "Execute pickup internally in UCServer" where in some constellations it was no longer possible to place a call.
PROCALL-4847	Fixed a problem with the ProCall Client for Windows where manually configured data sources below the Windows contacts were not saved and were therefore no longer available after restarting the client.
PROCALL-4826	Fixed a problem with the ProCall Client for Windows where journal notes were not saved.
PROCALL-1249	Fixed a problem with the Microsoft SQL Server database connection on UCServer where the connection did not work when using certain special characters in the authentication.
PROCALL-4686	A problem has been solved where the UM Replicator could not delete computers in the user administration.
	Chat App: Various minor bug fixes and layout improvements.

No	Bug fixes and Improvements for Android – no new Version

No	Bug fixes and Improvements (iOS/MAC) 8.1.0 (23033103)

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.3.4.8528

No	Bug fixes and Improvements (Windows)
	ChatGPT integration has been revised:

- Various bug fixes.
- Update of the libraries used to the current versions of Azure OpenAI and OpenAI (https://github.com/Azure/azure-sdk-for-net/blob/Azure.AI.OpenAI_1.0.0-beta.12/sdk/openai/Azure.AI.OpenAI/CHANGELOG.md).
- The icon in the UCServer administration has been replaced.
- The configuration area in the UCServer administration has been revised so that it is easier to distinguish between Azure and OpenAI

- In UCServer Admin, the error messages of the test are now more legible and visible.
- The API key is displayed as a password field so that the key is not visible.
- After restarting the UCServer service, the chat context is no longer rebuilt.
- The user can reset the context himself using the "/clear" command.
- If the assigned ChatGPT user is given the service authorization for the digital business card, he can also be chatted with by anonymous website users if the digital business card has been generally released (please make sure that this is also desired).
- In the UCServer administration, the online help now refers to the support portal.

- The streaming of responses can be deactivated via the configuration file.

    - Since the libraries have been updated to a stable version 1.0.0 and there have been changes to the configuration, check the configuration for completeness in the UCServer administration under "ChatGPT Integration" after updating the UCServer.
    - DALLE-2 is no longer supported. DALLE-3 must be used.

    DALL-E 3 is now available for Azure OpenAI Service. DALL-E 2 can no longer be used

    The streaming of responses can be deactivated via the configuration file.

- Logging for ChatGPT and Teams integration has been improved

PROCALL-4437	Problems with saving special settings in the UCServer administration of the SIP line group have been solved. For example, there were scenarios in which the setting "Use registrar as login domain" or "Take phone numbers from user name" were overwritten and had to be reset.
PROCALL-4452	Fixed a hang-up of the Mitel BusinessCTI Client when special HID devices were connected to the system.
PROCALL-4304	A problem with PCAP trace logging in the UCServer administration has been solved. It could happen that the settings were not saved and therefore the logging did not work.
	ChatApp: Various minor bug fixes and layout improvements.
	ProCall App for Microsoft Teams:

- Minor improvements,
  e.g. when displaying error messages and within the presence tooltip.

Note: It is not necessary to replace the manifest. These improvements are implemented automatically.

No	Bug fixes and Improvements for Android – no new Version

No	Bug fixes and Improvements (iOS/MAC) 8.1.0 (23033103)
PROCALL-4359	**Apple CarPlay support** makes it possible to display calls directly on the car display with the ProCall app for iOS. Using voice control, it is therefore also possible to use ProCall while driving.
PROCALL-4385	The notifications for "Poor quality" during a real-time communication are now also removed again when the quality has improved.
	Various crashes have been fixed.
PROCALL-4077	Fixed a problem on the MAC client and the iOS app that very rarely led to empty chat windows.
PROCALL-971	Media connections (softphone) can now be established when using 2 SIM cards (dual SIM).
PROCALL-4121	A problem with incoming calls was solved if the user navigated in the app in a certain way at the same time and moved the app to the background.
PROCALL-4435	Fixed a problem with the MAC client running on Intel Macintoshes.
PROCALL-3670	After restarting the UCServer, iOS and MAC clients now remain logged in.

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.3.3.8441

No	Bug fixes and Improvements (Windows)
PROCALL-3928	If the chat has been globally deactivated in the basic services via the UCServer administration, it will no longer be displayed in the ProCall client for Windows.
PROCALL-4521	The ProCall client for Windows now also loads the Sennheiser SDK for call control via headsets if the device is an EPOS headset.
PROCALL-4101	The headset manufacturer Yealink has provided a new HID-SDK DLL (version 3.1.1.17) to solve known problems with virus scanners and button events. The new DLL has been tested with the following Yealink headset types: ○ USB Headset UH36 ○ BH72 Lite in conjunction with the BT51 Bluetooth dongle ○ BH76 in conjunction with the BT51 Bluetooth dongle

	The DLL supports other headset types from the manufacturer. Note: the DLL is only loaded if Yealink headsets are used.
PROCALL-4602	Fixed a crash of the ProCall client for Windows when making a call. The cause was a faulty version of WebView2 Runtime supplied by Microsoft. Details can also be found here: ProCall client crashes during MakeCall and other actions.
UCAAS-187	A problem with the WebService that is delivered with the UCServer has been solved. The configuration files of the contact portal or LiveChat are now respected again.
PROCALL-4457	For external contacts (e.g. from the MetaDirectory, Outlook, ODBC, etc.), the information on position and department, if available, is displayed again if they have been added to the favorites or monitor.
PROCALL-4452	Fixed a hang-up of the ProCall client when special HID devices were connected to the system.

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.3.2.8375

No	Bug fixes and Improvements (Windows)
EG-908	The call direction is now also displayed correctly if a user has not set the right "See outgoing call number". "See outgoing call number" right is not set.
PROCALL-4097	When restoring a line to a user account in the UCServer administration, an error message could appear regarding ProCall Voice Services could appear although this service is not activated.
PROCALL-4407	Es wurde durch Umstellung des Registry Eintrag für die Lizenz diverse Probleme bei der Onlinelizensierung zu behoben
PROCALL-4189	Es wurde ein Problem behoben, bei dem nach einem Neustart die Mitel Analytics Lizenz verschwunden ist.
	Ein Problem mit der Offline Lizenzierung wurde behoben

No	Bug fixes and Improvements for Android – 8.2.10 (23082102)
PROCALL-3921	Starting a callback from the journal
PROCALL-3799	Tapping the push message no longer brings ProCall to the front
PROCALL-4057	Forward Text no longer appears
PROCALL-4043	Connection quality display no longer visible

No	Bug fixes and Improvements (iOS) – 8.2.10 (23082205)
PROCALL-3896	Resolved an issue where suppressed (anonymous) calls were incorrectly displayed in the call journal.
PROCALL-1312	In the conversation window for softphone conversations and AVChats, the connection quality is displayed. Clicking on the icon for the connection quality displays the concrete values.

PROCALL-3809	Fixed an error in the call journal that sometimes a wrong number was dialled when dialling via an entry there.
PROCALL-1709	Revision of the in-app conversation windows with new functions: * Holding a call * Support of Bluetooth audio devices in the in-app conversation window * Display of connection quality (only in the beta version) * Call waiting, display and hold of a second call on GSM line during a SIP call * Minimise / maximise the conversation window during an ongoing call.
PROCALL-864	Contacts from the smartphone address book can now be called using voice control with the ProCall app for iOS. Calls in progress can be ended by voice control. This function requires a UCServer version 8.3 or higher.

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.2.2.7979

No	Bug fixes and Improvements (Windows)
EG-882	Database accesses to the UserStates have been provided with a low timeout. and logging has been extended so that timeouts are logged by the SQL database. are logged.
EG-915	Performance of the user list query via the admin interface, for users who have who have never set a presence, was optimised by removing unneeded queries. queries was optimised.
EG-916	When forwarding the client to the administration server, the name check will In future, the name check will be non-case-sensitive.
CDAS-519	Potential crash cause fixes taken from MetaDirectory code.

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.2.1.7763

No	Bug fixes and Improvements (Windows)
PROCALL-3343	In the Web editor for call window customization it is now possible to show a button in the call window at the bottom of the "Functionalities" section, which can be used to create an e-mail about the call. The functionality is derived from the SDK example cwjournalforward.htm.
PROCALL-2826	In the UCServer administration the display of the used licenses was revised and works again.
PROCALL-3432	Resolved a UCServer issue after an update that reset UCServer service settings made manually in Windows service manager.
PROCALL-3920	A problem was solved on ProCall client for Windows when the SIP address of contacts contained upper/lower case letters. This address could then no longer be assigned.
PROCALL-3949	Fixed an issue where the setting in the profiles for activating the new chat window was always valid.
PROCALL-3357	In the name resolution in the monitor/favorites of the ProCall client for Windows, a display problem (XML code) was solved if a very long name was resolved from the data source.

PROCALL-3891	Resolved an issue on ProCall client for Windows that when autostarting after Windows startup, the client did not always automatically log on UCServer.
PROCALL-3055	Chat App: Fixed inconsistencies in the search in chat when • Chats were deleted • Users have been deactivated in the UCServer
PROCALL-3764	Chat App: Fixed an issue with navigating from Favorites/Monitor to the appropriate user in the ChatApp.
PROCALL-3791	Chat App: It is now possible to copy individual messages to chats via the mouse hover menu.
PROCALL-3800	Chat App: A distinction is now made between the two functions "Delete chat history" and "Delete chat".
PROCALL-3877	Chat App: Improvements have been made to the behavior of reconnecting to the server when the connection to the UCServer has been lost.

No	Bug fixes and Improvements for Android – 8.2.00 (23071008)
	Various crashes have been fixed.
PROCALL-3796	Fixed an issue that sometimes no push notification was displayed for an incoming call.

No	Bug fixes and Improvements (iOS) 8.2.00 (23071003)
PROCALL-3438	It is again possible to log out even without connecting to the server.
PROCALL-2050	Providing log files is now also possible in the login area.

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.2.0.7644

No	Bug fixes and Improvements (Windows)
PROCALL-3663	In the My area of the MBC-E client for Windows, in the context menu of the calendar icon, appointments that you have hidden using the totals bubble are displayed with a dedicated icon.
PROCALL-1825	In the Audio/Video wizard of the MBC-E client for Windows, the help for the item "Ringing tone" has been added.
PROCALL-3566	The UCServer installer can now also be run from a UNC path.
PROCALL-3406	On the client for Windows the deletion of a call forwarding was improved if two lines with the same phone number (one tapi and one softphone) were forwarded to the same destination phone number and no call forwarding profile was used for it. Until now, the call forwarding had to be deleted on each line individually. In the future, there will be another menu item that shows the number of lines whose call forwardings will be cancelled when the corresponding button is pressed.
PROCALL-2418	Via the profiles in the UCServer administration or the ADM(X) templates, the setting "General - Behavior - Show balloon for - Appointments" can be preset on the ProCall client for Windows.

	Several crashes of the MBC-El client for Windows have been fixed
PROCALL-3653	If the option 'Cancel call forwarding' was set for 'Call forwarding' via a presence profile, the call forwarding continued to exist when the presence state was reached.
PROCALL-3485	Shared contact folders can be reattached to MBC-E client for Windows via EWS or MAPI.
PROCALL-872	Fixed a bug where users deactivated in the user management could not be removed from group chats.
PROCALL-3614	A problem was solved when the default directory for local databases (SQLite) was changed in UCServer. In this case, exporting the data was no longer possible.
PROCALL-3606	Fixed a crash of MBC-E client for Windows in some environments when Windows notifications for incoming chats should be displayed.
PROCALL-3467	Removed an error message when trying to start a chat from a user's contact details.
PROCALL-3372	Resolved an issue where sporadic Windows notifications for new chat messages were no longer displayed during operation.
PROCALL-3564	ChatApp: It is now possible to mute individual chats and chat rooms in MBC-E client for Windows and thus suppress notifications about new chats.
PROCALL-3642	ChatApp: For shared video files, you can now use a play button to start the video.
PROCALL-3467	ChatApp: Removed an error message when trying to start a chat from a user's contact details.
	ChatApp: Group chat avatars can be added from the group info of chat rooms.
PROCALL-3188	ChatApp: It is now possible to create an appointment with a user or a group of users via the ChatApp.
PROCALL-3298	ChatApp: The Windows notifications for incoming chat messages can now be configured in the MBC-E client for Windows. In Settings -> General there is another menu item "Notifications", there you can configure if a notification is displayed and if the notification shows a preview.
	ChatApp: Buttons in the action bar are now based on the available capabilities of the other user (e.g. video chat is not offered if the other user cannot video chat at the moment).
	ChatApp: There were several improvements and bug fixes to the presence tooltip.
	ChatApp: It is now possible to copy individual messages to the clipboard.
	ChatApp: Other UI improvements have been implemented.

No	Bug fixes and Improvements for Android – no new Version

No	Bug fixes and Improvements (iOS/MAC) 8.1.0 (23033103)

NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.1.2.7485

No	Bug fixes and Improvements (Windows)
	In this release, licensing issues were fixed that caused partial licenses to be rejected as not valid.

No	Bug fixes and Improvements for Android 8.1.00 (23033101)
	Various crashes have been fixed.

General information about End-of-Life (EOL)

Deployment of ProCall mobile apps – end of life

Mitel BusinessCTI 6 Enterprise

THE GRACE PERIOD FOR APP USAGE IN CONJUNCTION WITH MITEL BUSINESSCTI 6 ENTERPRISE (END OF LIFE 2022) HAS BEEN EXTENDED TO 31.05.2023. PLEASE SWITCH TO A PRODUCT VERSION THAT IS NOT YET END OF LIFE AS SOON AS POSSIBLE.

No	Bug fixes and Improvements (iOS/MAC) 8.1.0 (23033103)
	Various crashes have been fixed.
PROCALL-2050	A problem was solved that not all logs were packed into the archive when providing log files.
PROCALL-3409	A problem with reconnecting to the UCServer was solved.

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NEW FEATURES AND ISSUES RESOLVED IN MBC-E 8.1.1.7387

No	Bug fixes and Improvements (Windows)
PROCALL-3452	Hundreds of error mails are no longer produced in case of license problems towards UCConnect.

	Licenses will no longer be deactivated/deleted if the connection to the estos license server (via UCConnect) cannot be established due to malfunctions.

No	Bug fixes and Improvements for Android 8.1.00 (23033101)
	Various crashes have been fixed.

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